

British Harlequin plc Festival House, Chapman Way Tunbridge Wells, Kent TN2 3EF

Freephone 0800 28 99 32 T +44 (0)1892 514888 F +44 (0)1892 514222 enquiries@harlequinfloors. com www.harlequinfloors.com

# CARE AND MAINTENANCE INSTRUCTIONS FOR HARLEQUIN VINYL FLOORS

Please note that these instructions apply to all Harlequin Vinyl Floors except Harlequin Hi-Shine and Harlequin Printed Vinyl Floors which are covered by separate instruction sheets.

The recommended maintenance instructions must be followed to ensure that the Harlequin Vinyl Floor retains its appearance and performance characteristics. Failure to do so may invalidate the guarantee. If in doubt, please contact your Harlequin Technical Advisor on the number above.

#### **Entrance matting**

Where possible, outdoor shoes should be removed (or overshoes put on) before walking on the vinyl floor.

For situations where this is impractical, the first line of defence is to have effective barrier mats at the entrance to the room. An effective matting will significantly reduce the amount of wet and dry soiling being carried on the underside of footwear.

The length of the matting should be at least 2 to 3 footfalls, and it should be regularly vacuumed and cleaned. Limiting foot borne contamination will make your daily maintenance regime considerably easier.

#### Initial maintenance for new installations

Sweep the Harlequin Vinyl Floor with a soft broom or dust control mop to remove any loose dirt, debris and dust.

Damp mop the floor using a diluted solution of **Harlequin Vinyl Daily Cleaner** in the ratio of 1:25 (200 ml of Vinyl Daily Floor Cleaner in 5 litres of clean warm water).

Rinse with plenty of clean water and allow the floor to dry, before use.

### **Daily maintenance**

Sweep the Harlequin Vinyl Floor with a soft broom or dust control mop to remove any loose dirt, debris and dust.

Damp mop the floor using a diluted solution of **Harlequin Vinyl Daily Cleaner** in the ratio of 1:50 (100 ml of Daily Floor Cleaner in 5 litres of clean warm water).

Harlequin Vinyl Daily Cleaner contains the biocide Benzalkonium Chloride which provides antibacterial properties and has been proven to be effective against most bacteria and viruses, including novel human coronavirus SARS-CoV-2. Daily use of Harlequin Vinyl Daily Cleaner is a good practice and will maintain the optimum performance of your Harlequin performance floor while keeping it hygienically clean, reducing the likelihood of any harmful germs, bacteria or virus accumulating on the surface of the floor. More frequent use is acceptable if required.

Rinse with plenty of clean water and allow the floor to dry thoroughly before use.

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#### Periodic machine clean

Approximately once every 4 to 6 weeks, depending on the degree of soiling, clean the Harlequin Vinyl Floor with a rotary scrubbing machine fitted with soft brushes. Pads may be used, in which case they should be Red or Blue. The ideal speed for the cleaning machine is 300 rpm. High speed buffing machines are not recommended.

If a scrubbing machine is not available, a Doodlebug with appropriate pads may be used for manual cleaning.

Use **Harlequin Vinyl Daily Cleaner** diluted to a ratio of 1:50 (100 ml of Vinyl Daily Floor Cleaner to 5 litres of clean warm water).

Rinse with plenty of clean water and allow the floor to dry, before use.

### **Deep clean**

Twice a year, we would recommend carrying out a 'deep clean'.

Use a rotary scrubbing machine fitted with soft brushes. Pads may be used, in which case they should be Red or Blue. The ideal speed for the cleaning machine is 300 rpm. High speed buffing machines are not recommended. If a scrubbing machine is not available, a Doodlebug with appropriate pads may be used for manual cleaning.

Use **Harlequin Vinyl Heavy Duty Cleaner** diluted to a ratio of 1:25 (200 ml of Vinyl Heavy Duty Cleaner to 5 litres of warm water).

Rinse with plenty of clean water and allow the floor to dry, before use.

#### Floor care best practice

The frequency of cleaning and type of maintenance required is dependent on the frequency of use and the degree of soiling. However, daily cleaning will be more effective, and the floor will retain its performance characteristics longer, if a regular 'deep clean' is undertaken as described above.

Always use Harlequin cleaning products to the dilution rates recommended. Improper use, or use of incorrect products, can have an adverse effect on the floor and may invalidate the guarantee.

Abrasive powders or creams, strong solvents such as Acetone or highly alkaline solutions should not be used, they will result in irreversible damage.

Do not use dust control mops that are impregnated with oils.

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Avoid contact with sharp edges or points. Ensure that any furniture placed on the floor has feet that will not damage the floor. Take care when moving heavy objects such as stage equipment, dragging anything with sharp edges can scratch the floor. The use of spreader boards is recommended.

Care should be taken to wear shoes with non-marking soles, marks made by inappropriate shoes can be difficult to remove. Do not walk on the floor in Stiletto heels, as these will damage the floor.

Tap dancing in shoes with loose screws will damage any floor, inspect tap shoes carefully before use. Note that tap dancing is not recommended on some Harlequin floors, if you are unsure please see our website or contact us for more details.

## Notes for touring or temporary use

Always ensure that the Harlequin Vinyl Floor is cleaned before it is rolled up. If there is any dirt on the underside sweep it clean to prevent transfer onto the performance surface when rolling.

Ensure that all adhesive residue from the tape is removed before rolling, otherwise it may be transferred to the performance surface and cause damage. Any stubborn adhesive residue can be removed using warm soapy water and a non-abrasive scouring pad. Allow the soapy water to penetrate before using the pad. If any adhesive residue remains, dab lightly with methylated spirit and wipe off with a soft cloth

Retain the original cardboard core, as it will be required to roll the floor after use. The cores help support the product and will prevent damage caused by bending and creasing. Use of the core will also make the rolled floor easier to handle. If the original cardboard cores are no longer available, use a PVC drainpipe with a minimum diameter of 75mm, ideally 100mm.

All Harlequin Vinyl Floors except Allegro, Studio and FreeStyle should be stored on the core horizontally, not vertically (standing on the roll end) which is likely to cause damage to the floor edge.

Allegro, Studio and FreeStyle should be stored vertically to prevent compression damage to the foam backing.

If the floor is being transported to another location, retain the original packaging (box and inserts) for reuse to protect the floor in transit.

