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Guarantee

All Harlequin products are unconditionally guaranteed against manufacturing defects provided that claims are made within six months of the despatch or installation date. The Company's liability extends only to replacement of the product found to be defective and not to any incidental or consequential loss or damage.

In addition, we offer the following guarantees against manufacturing defects or failure:

Harlequin Hi-Shine and Harlequin Showfloor – 2 years
All other Harlequin floors installed by Harlequin – 10 years.
Ballet Barres and Brackets – 5 years

For printed vinyl floors the guarantee period will depend upon the floor selected and the intended use.

For wood top surfaces, both solid and engineered, the guarantee period will depend upon the product and finish chosen.

For any products installed by Harlequin that are not Harlequin products, the guarantee for that product falls to the manufacturer.

For bespoke stages and subfloors, the guarantee period will depend upon the materials used.

This guarantee is subject to the Harlequin product being installed, used, cleaned and maintained in accordance with Harlequin instructions.

Accidental damage is not covered by this guarantee.

This guarantee is subject to terms and conditions, which are available at www.harlequinfloors.com

If you require any further information, please contact Harlequin Floors on +852 254 11 666 or email hksales@harlequinfloors.com.

